



# NeoCharge Energy Monitor Electrical Installation Guide

Smart Home Energy Monitor  
Gen 1



# Safety information



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that accompany this symbol to avoid possible injury or death.

## **WARNING**

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

## **WARNING**

The NeoCharge Energy Monitor requires installing transformers inside a home's electrical panel and working around dangerous voltage that could lead to injury or death. The installation should be performed by a skilled person, such as a licensed electrician or other qualified professional, in accordance with the regional electrical code where it is being installed.

Improper installation or use of the equipment can be dangerous or even fatal. In no event shall NeoCharge be liable to you or any third party for any damages, either direct or indirect, arising from or related to any personal injury as a result of your failure to follow the safety information and instructions in this Installation Guide.

## Need help?

<https://help.getneocharge.com/en-US>

[support@getneocharge.com](mailto:support@getneocharge.com)

+1 888 944 5581

## Safety information (continued)

### WARNING

- Remove power from the electrical panel before inspecting. Wear protective eyewear and protective gloves before attempting to inspect the NeoCharge Energy Monitor system. Ensure no wiring for voltage measurement, current measurement, power, or data is frayed or has exposed conductors. Ensure there are no cracks, breaks, or other defects in the enclosure of the Energy Monitor or any CT clamps.
- If you believe any of the NeoCharge Energy Monitor components may have been damaged, do not attempt to use them. Contact support at [support-email] immediately.
- Do not use the NeoCharge Energy Monitor in any manner other than specified in this installation guide; otherwise, the protection provided by the equipment may be impaired.
- Do not attempt to open, disassemble, or repair any of the components of the NeoCharge Energy Monitor.
- Do not install the NeoCharge Energy Monitor in environments with explosive gas or vapors; nor in damp or wet environments; nor in direct sunlight; nor where temperatures are consistently below -40° F (-40° C) or above 122° F (50° C); nor where relative humidity consistently exceeds 90% (non-condensing).
- Ensure the NeoCharge Energy Monitor does not have power during any handling, including installation and disassembly.
- Do not perform any maintenance, service, or cleaning of the NeoCharge Energy Monitor after installation. Contact customer service for support.
- The NeoCharge Energy Monitor should only be used with the provided Energy-Monitoring Current Transformers.
- Basic Insulation: Use CTs only on insulated conductors, secured from contacting live parts.
- To reduce the risk of electric shock, always open or disconnect circuits from the power-distribution system (or service) of a building before installing or servicing current transformers.
- The NeoCharge Energy Monitor should be wired to power using 16AWG, 600V, UL1015, 105° C (or higher) copper-only wires
- It is recommended that the NeoCharge Energy Monitor be wired to the breaker closest to the device.
- Do not position the NeoCharge Energy Monitor so that it is difficult to operate the disconnecting devices or breakers.
- Do not use 3rd party accessories or Current Transformers (CTs) with the NeoCharge Energy Monitor. The NeoCharge Energy Monitor and CTs are customized and integrated. Third-party accessories or CTs may compromise the data accuracy and equipment safety.
- The current transformers may not be installed in equipment where they exceed 75 percent of the wiring space of any cross-sectional area within the equipment.
- Restrict the installation of current transformers in an area where it would block ventilation openings.
- Restrict the installation of current transformers in an area of breaker arc venting. Do not install the NeoCharge Energy Monitor in any area where breaker arc venting exhaust gases could be redirected as a result of submetering equipment installation.

- The NeoCharge Energy Monitor is not suitable for Class 2 wiring methods and is not intended for connection to Class 2 equipment. (Refer to NEC 2023, Section 725.)
- Secure current transformers and route conductors so that the conductors do not directly contact live terminals or buses.
- The NeoCharge Energy Monitor shall not be mounted within 50.8 mm (2 in) of any live parts, including primary conductors, primary terminals, and primary lugs, but excluding insulated cables. It's acceptable for the NeoCharge Energy Monitor to be mounted to the grounded panel box and near the neutral bus bar for installation. The NeoCharge Energy Monitor employs Class I wiring, allowing its wires to safely coexist with all other wires in the panel.
- If the NeoCharge Energy Monitor is attached to the enclosure, it shall not contact the panel interior insulation, such as the material that separates the GND and LIVE bus bars.
- NeoCharge Energy Monitor Energy Monitor mounting provisions shall not be attached to any energized part.
- Voltage sensing and power supply connections to the primary voltage shall have overcurrent protection through connection to a breaker/MCB.

## Before you get started

The NeoCharge Energy Monitor is installed in a home's electrical panel. The main breaker will need to be set to the off position, which will shut off all of the power in the home. **However, the service mains will remain energized and dangerous.** The following may help with safe installation.

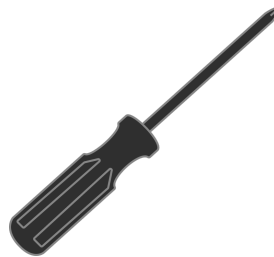
- Installation should be performed by a skilled person such as a licensed electrician or other qualified professional.
- Install in accordance with the regional electrical code where it is being installed.
- Ensure that the product specifications of the NeoCharge Energy Monitor are compatible with the system and the panel type where it is being installed.
- Identify the location of the service disconnect. It may be outside of the panel.
- Ensure the work environment is clean with additional lighting available.
- Identify empty breakers or breakers that can be tapped for voltage monitoring. The number required corresponds to the system phases.
- The following items are recommended:



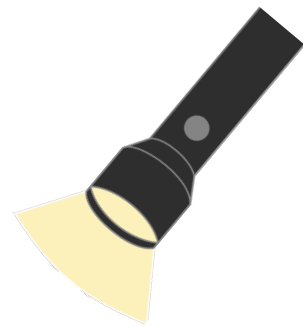
Insulated gloves



Protective eyewear



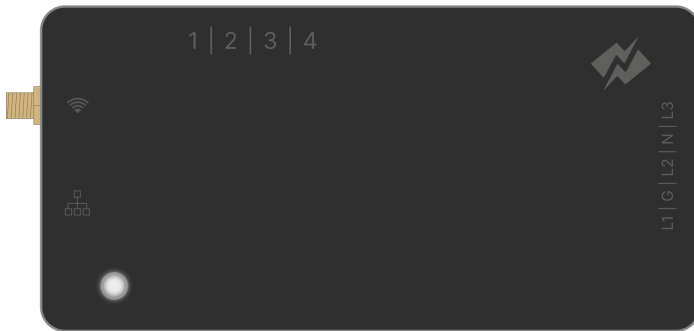
Phillips  
screwdriver



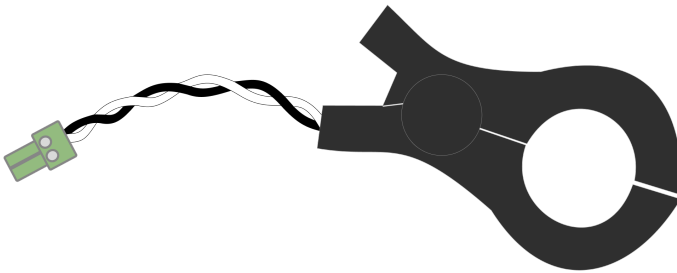
Alternative light  
source

## What's in the box

The NeoCharge Energy Monitor contains the following items. **If any of these items are missing or if you believe they've been damaged, contact support immediately.**



NeoCharge Energy Monitor



Two Main 200A current transformers (CTs) with 22 AWG wire and screw terminal plugs



Two Branch 50A current transformers (CTs) with 22 AWG wire and screw terminal plugs



Wire harness with 7.6mm screw terminal plugs and 4x16AWG wire leads



WiFi antenna assembly

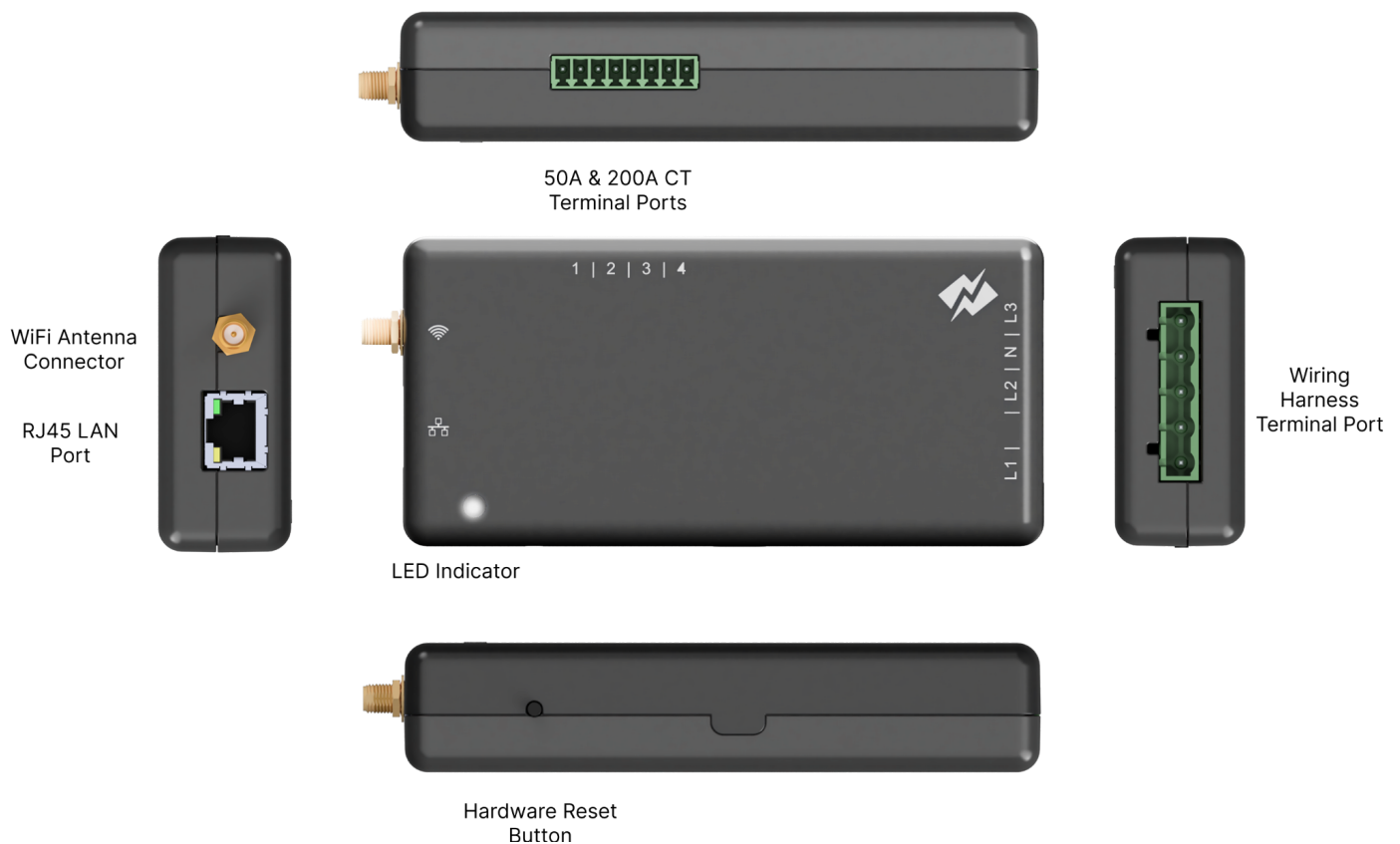


Wire nuts and splicing wires

# Energy monitor connections

The energy monitor is the hub of the NeoCharge Energy Monitor system. The screw terminal port for the wiring harness is located on the right side of the monitor. The terminal ports across the top of the monitor are the inputs for the 200A and 50A Branch Current Transformers (CTs).

The RJ45 LAN port and coaxial connector for the WiFi antenna cable are on the left-hand side of the monitor. On the bottom of the monitor is the hardware reset button.



## Step 1: Download the app (homeowner)

Use the camera on your phone to scan the QR code below. This QR code will both download the **NeoCharge App** onto a mobile phone from the Apple App Store or Google Play and start the Energy Monitor setup process. Once the app is downloaded, you'll be prompted to **create an account** if you don't have one.

Also, if you plan to connect the NeoCharge Energy Monitor to the internet via WiFi, this is a great time to use a phone to check the signal strength of the Wi-Fi network next to the electrical panel in the home. Low/no signal may require a Wi-Fi extender or an Ethernet connection for the NeoCharge Energy Monitor to work properly.



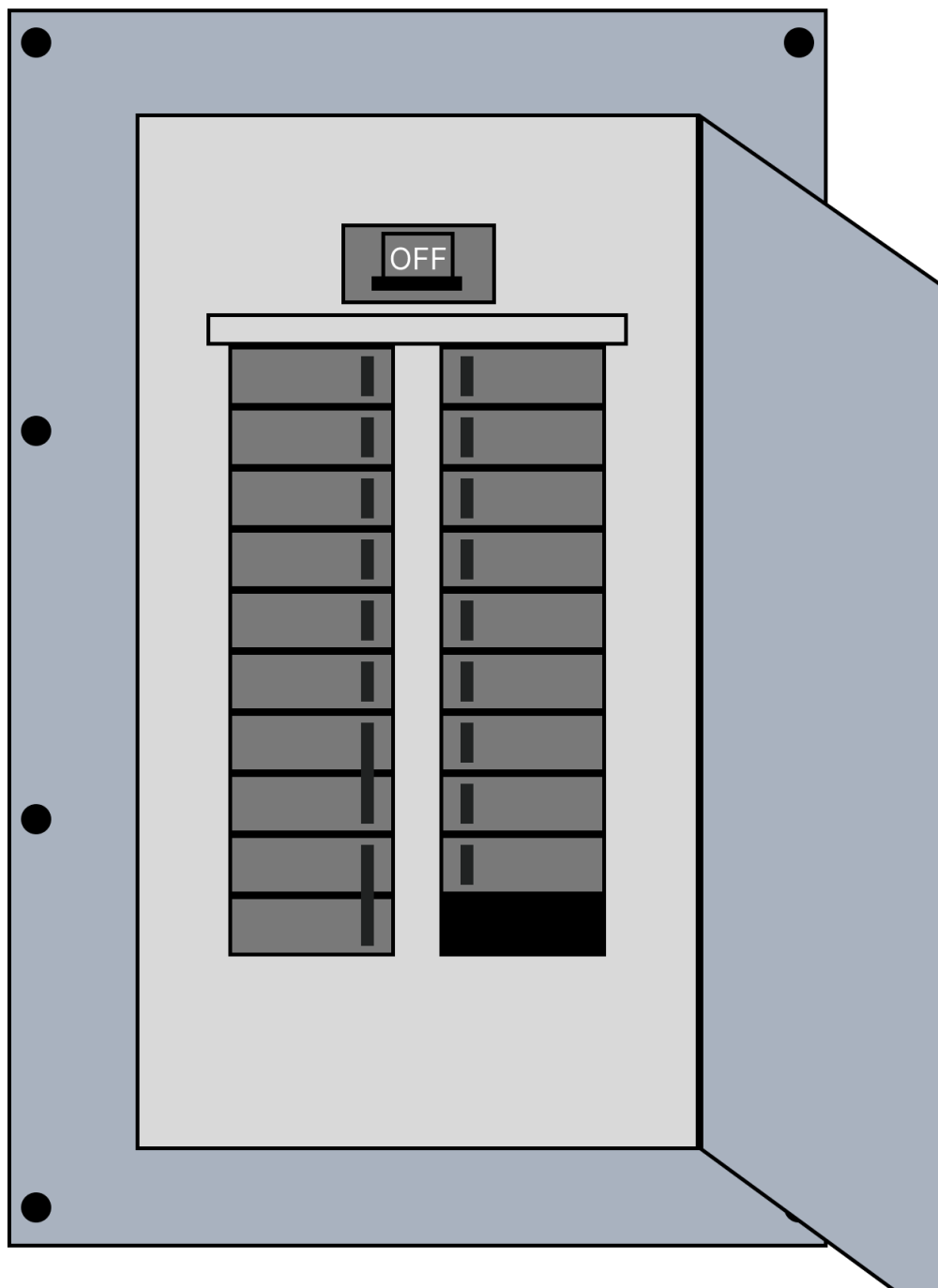
[Download Here](#)



## Step 2: Turn off the main breaker and remove the cover

First, turn service disconnects and/or main breakers feeding the panel into the OFF position. Note that these may be located outside of the panel in which you're installing the NeoCharge Energy Monitor. Next, remove any screws holding the cover to the panel and remove the cover to access the circuit breakers and **the energized service mains!**

① Service disconnect may be located outside of the panel

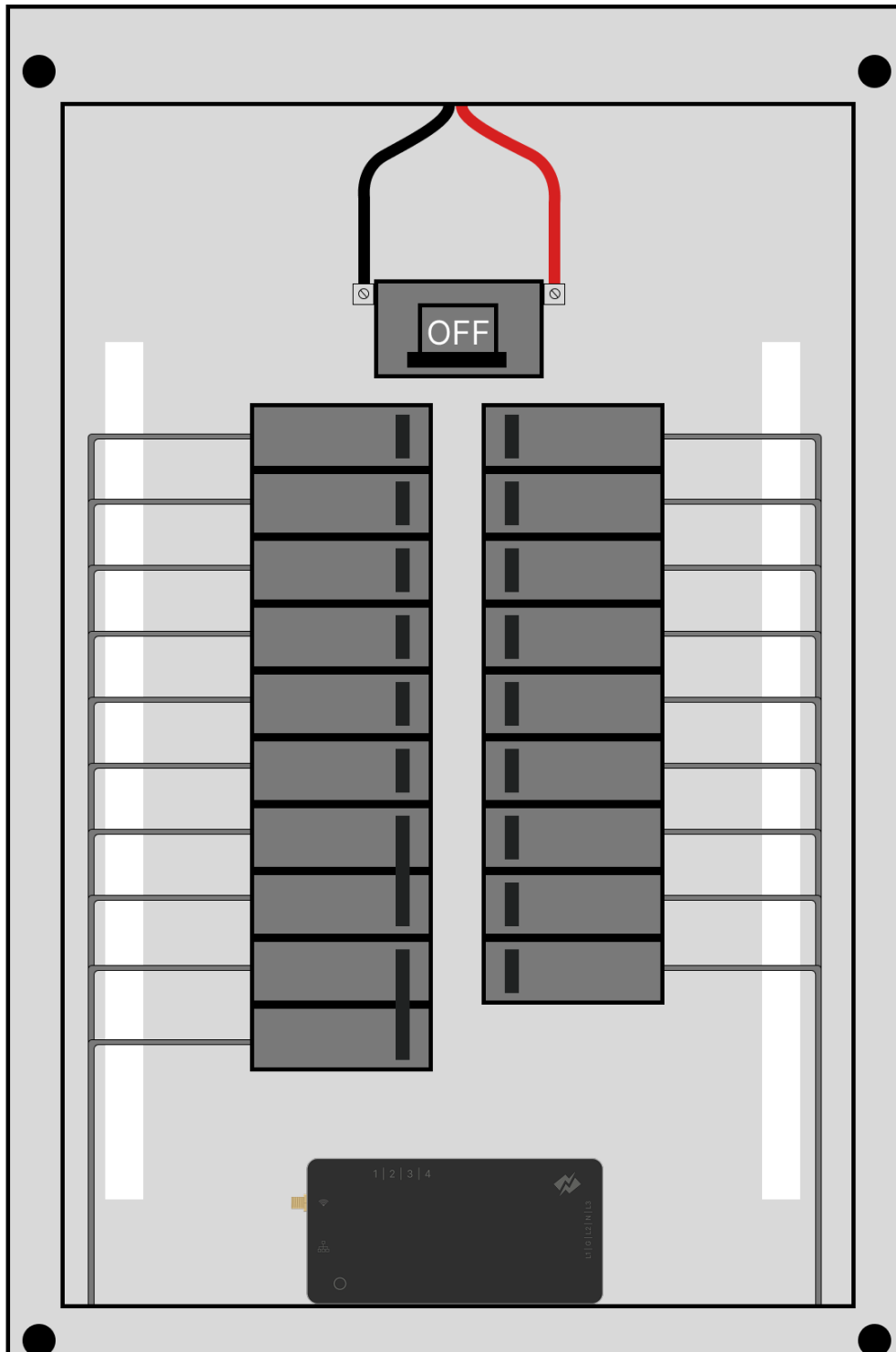


**⚡ DANGER: The service mains are energized!**

### Step 3: Find a place for the monitor

Locate a place within the electrical panel for the NeoCharge Energy Monitor **ensuring it is at least 50.8mm (2 in) from any live parts**, including primary conductors, primary terminals, and primary lugs; but excluding insulated cables. The breaker box may be oriented differently than below, but the monitor is small and designed to fit easily in the box. Find a place that works.

**⚡ DANGER: The service mains are energized!**



## Step 4: Plug in the voltage sensing wire harness

Insert the 7.6mm screw terminal plug of the power supply wiring harness with five 16AWG wire leads into the port on the right side of the energy monitor until it clicks into place securely. These wires can also be cut to length to reduce panel clutter.

The wire harness provides power and voltage sensing for different system configurations:

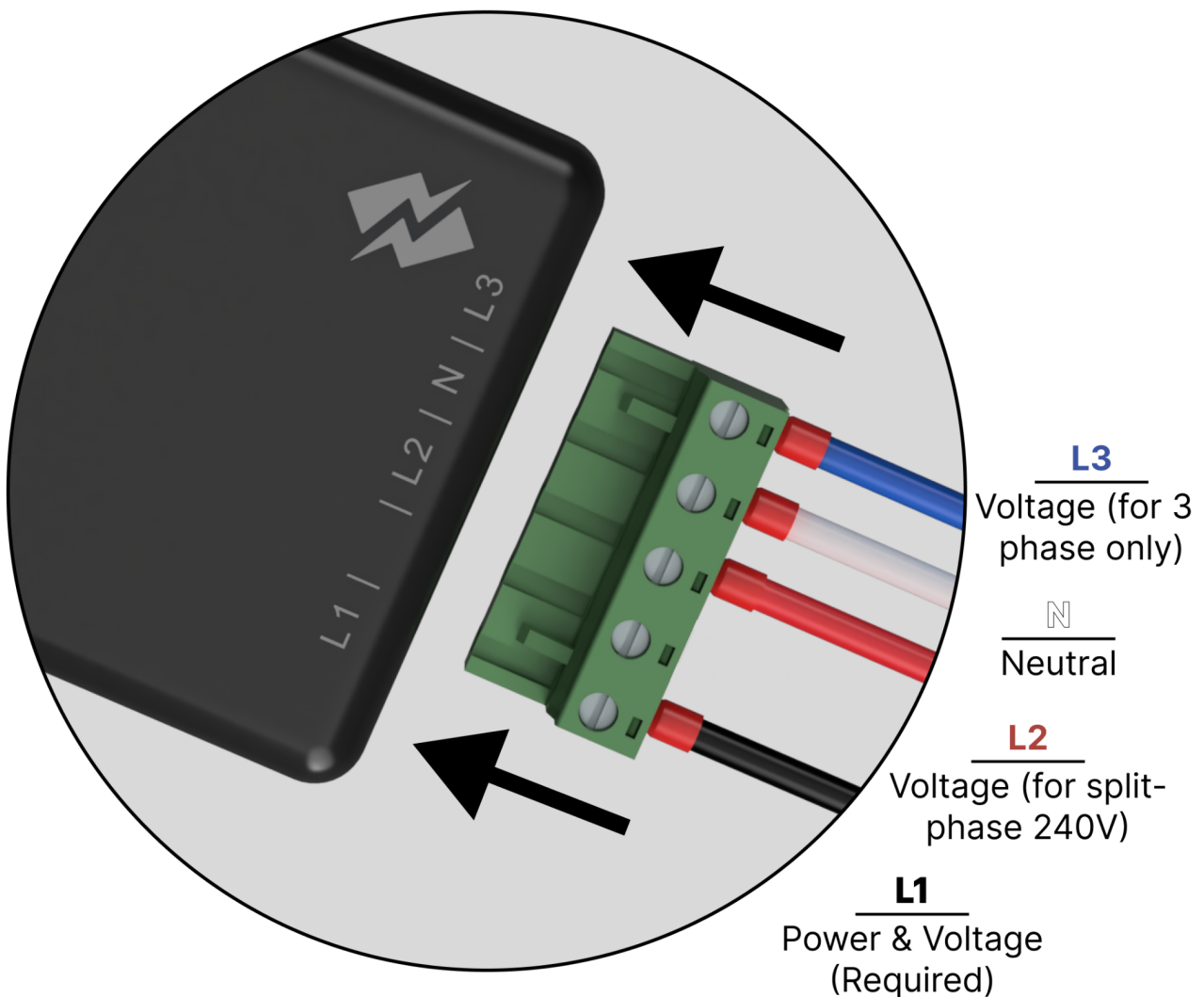
**Black (L1)** - Power & Voltage: Required for all installations. Powers the device and provides voltage reference for Phase A.

**Red (L2)** - Voltage: For split-phase 240V systems (most US residential). Provides voltage reference for Phase B. Leave disconnected for single-phase 120V systems.

**White (N)** - Neutral: Connect to the neutral bus bar. Required for all installations.

**Blue (L3)** - Voltage: For 3-phase systems only. Not used in the pilot program. Leave disconnected for residential split-phase systems.

**IMPORTANT:** L2 and L3 should ONLY be connected to hot/line conductors for voltage sensing - never to neutral. If not needed for your configuration, leave them disconnected.



## Step 5: Connect the wire harness

### For North American Homes

The wire harness is wired to one or more breakers in the electric panel.

#### **1.) Wiring to an empty breaker - Step 5(a)**

If wiring to an empty (unused) breaker, wire it directly to the breaker. Ampacity rating of this breaker does not matter. Wire into a 15A breaker.

#### **2.) Wiring to an in-use breaker - Step 5(b)**

If wiring to an in-use breaker, use the splicing wires / wire nuts included with the NeoCharge Energy Monitor for breakers rated up to 15A. Any ampacity rating may be used if the splicing wire gauge matches the existing wire and meets applicable electric codes.

#### **3.) Only if wiring to a AFCI / GFCI breaker - Step 5(c)**

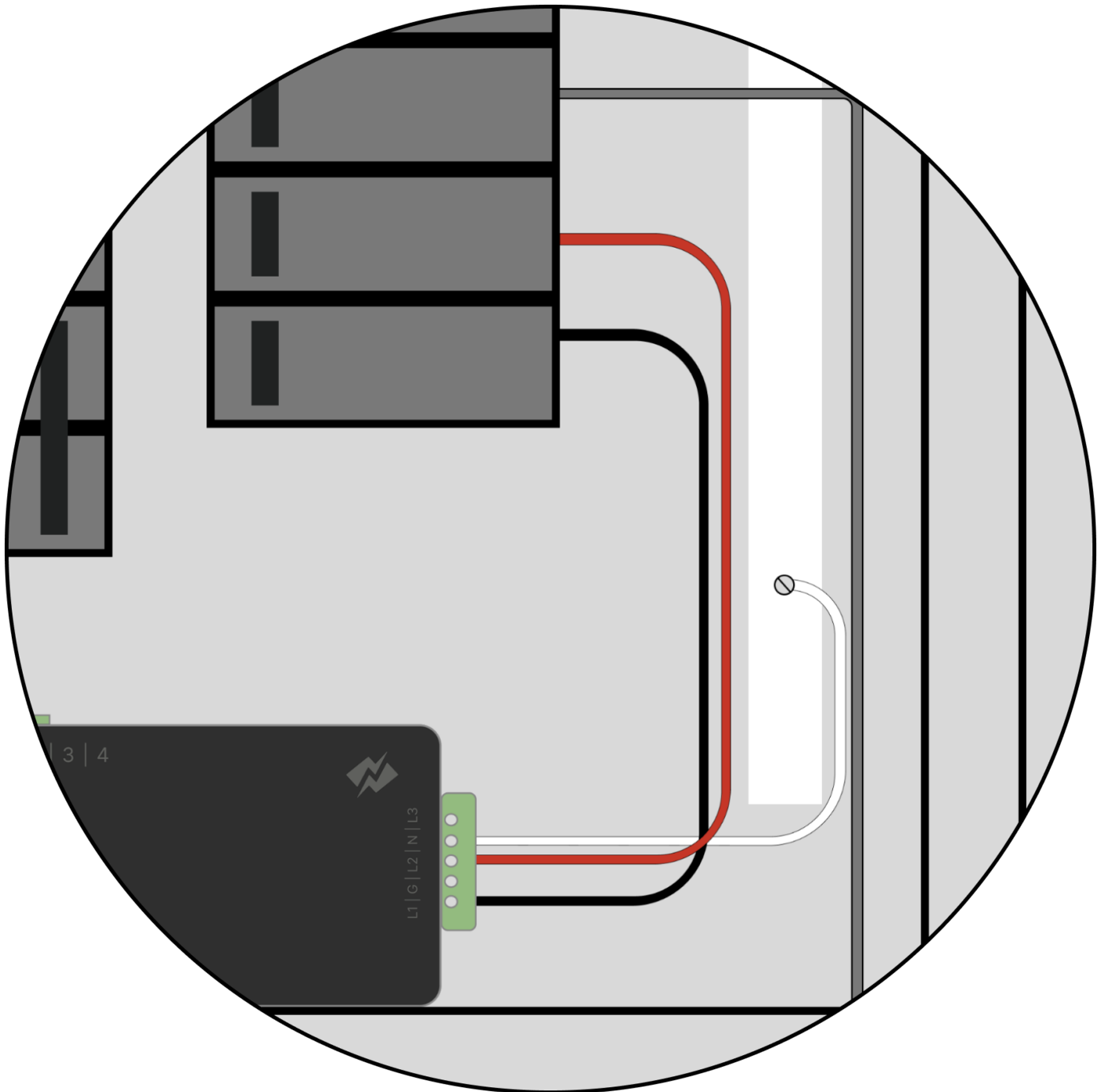
If the wire harness is wired to an AFCI / GFCI breaker, the black wire needs to be wired to the hot side and the white to the neutral on this breaker. The white is not wired to the neutral bus.

## Step 5(a): Two empty breakers and two Main CTs

Secure the **White (N)** wire from the wire harness to the neutral bus bar. The **Blue (L3)** wire is not used in split-phase systems and can be capped or left disconnected.

Turn off two vertically adjacent (stacked) single pole breakers and secure the **Black (L1)** and **Red (L2)** wires from the harness to each of the hot leads from each breaker.

① Any empty breaker size can be used in this scenario (not limited to 15A)

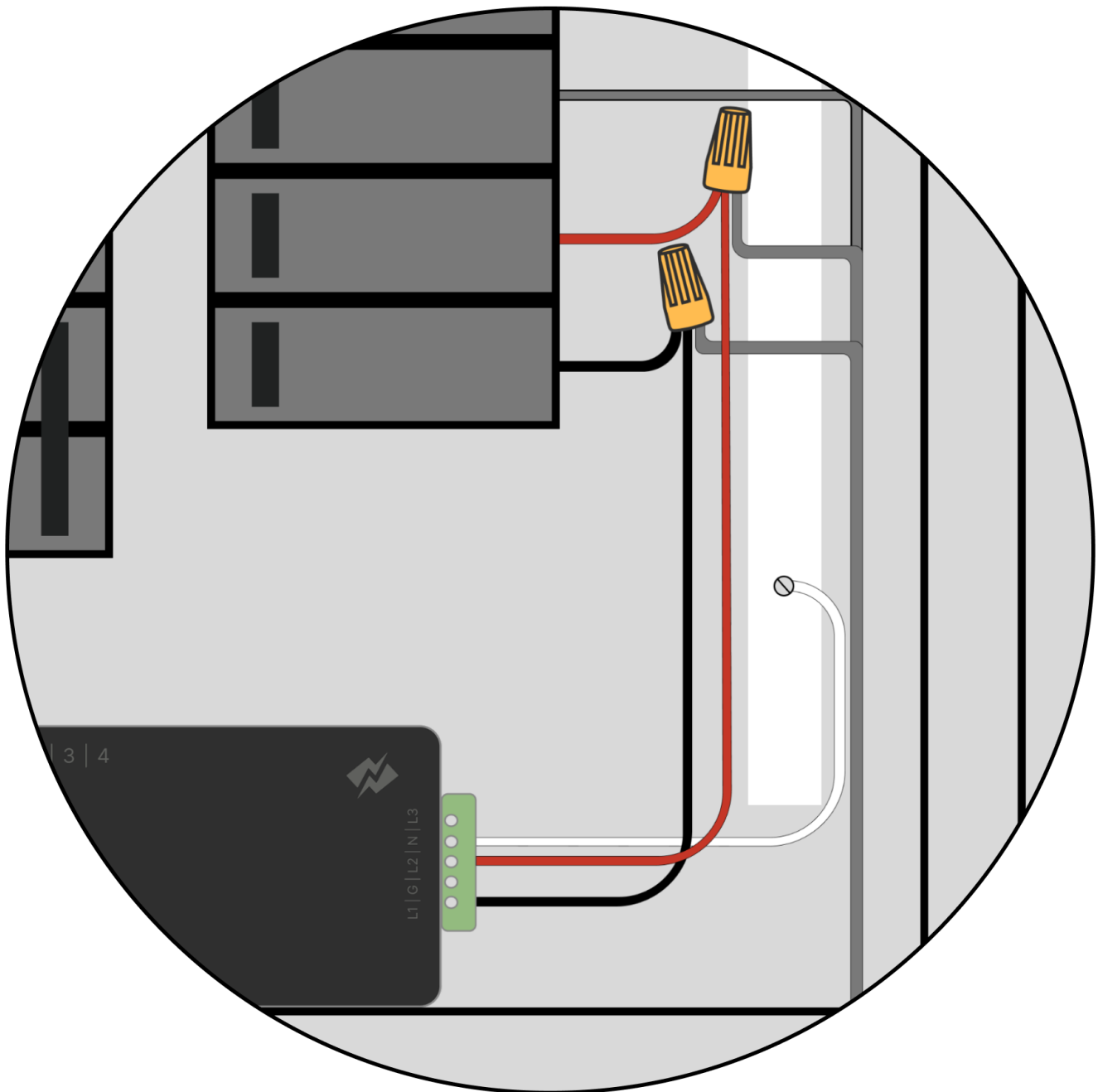


## Step 5(b): No empty breaker and two Main CTs

Secure the **White (N)** wire from the wire harness to the neutral bus bar. The **Blue (L3)** wire is not used in split-phase systems and can be capped or left disconnected.

Turn off two vertically adjacent (stacked) 15A single pole breakers and remove their wires. Connect one of the disconnected wires, the **Black (L1)** harness wire, and a splicing wire with a wire nut. Next, connect the second breaker wire, **Red (L2)** harness wire, and a splicing wire with a wire nut. Then secure each of the splicing wires to the two breaker poles.

① A larger amp breaker may be used if the gauge of the splicing wire matches the existing gauge wire from the breaker, meeting the national and regional codes



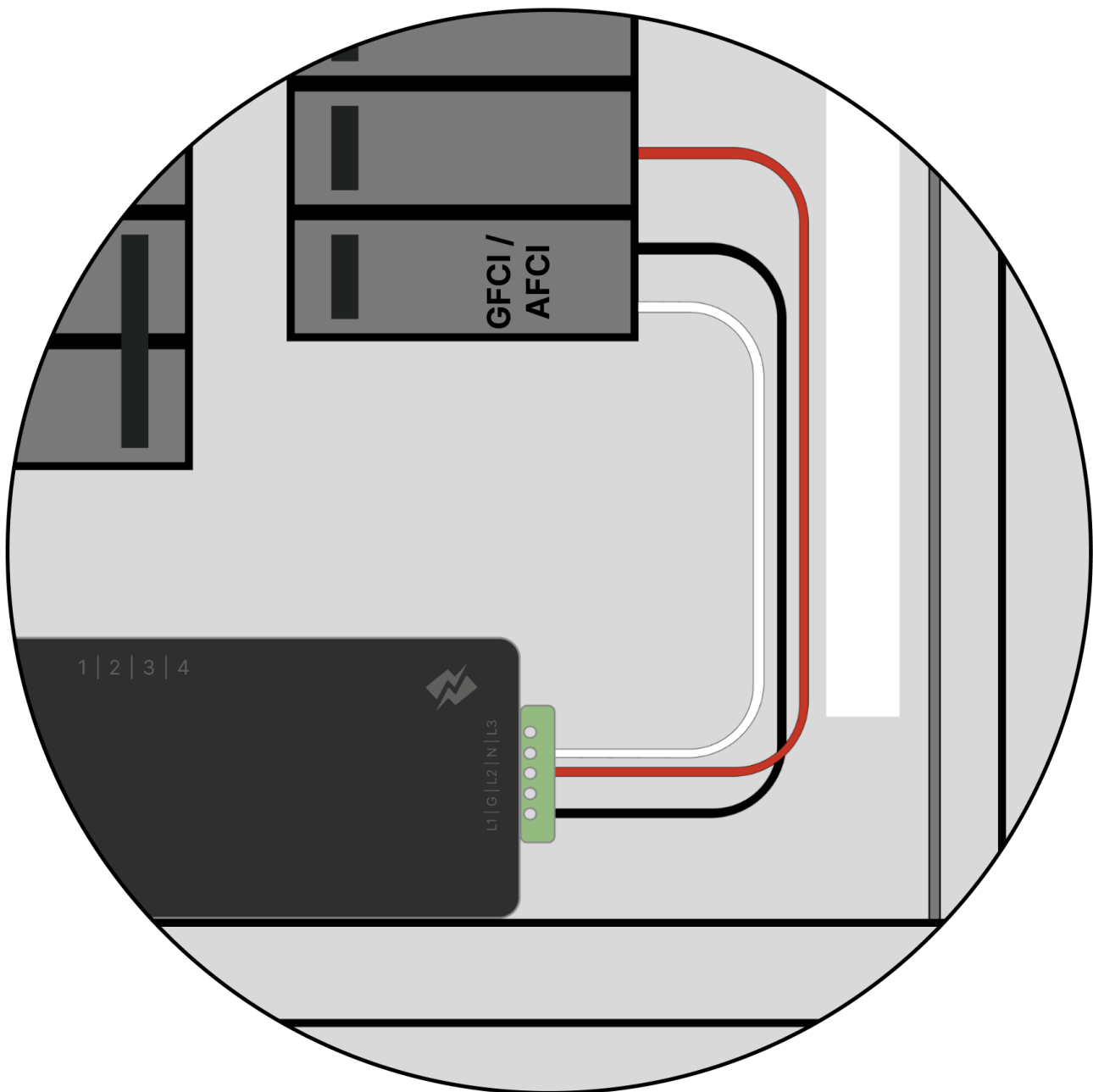
## Step 5(c): Wiring to a AFCI / GFCI breaker

The **Blue (L3)** wire is not used in split-phase systems and can be capped or left disconnected.

If the wire harness is wired to an AFCI / GFCI breaker, the **Black (L1)** wire needs to be wired to the hot side and the **White (N)** to the neutral on this breaker. The white is **NOT** wired to the neutral bus.

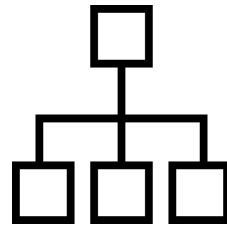
Secure the **Red (L2)** wire from the harness to an adjacent single-pole breaker.

① The white is not wired to the neutral bus.



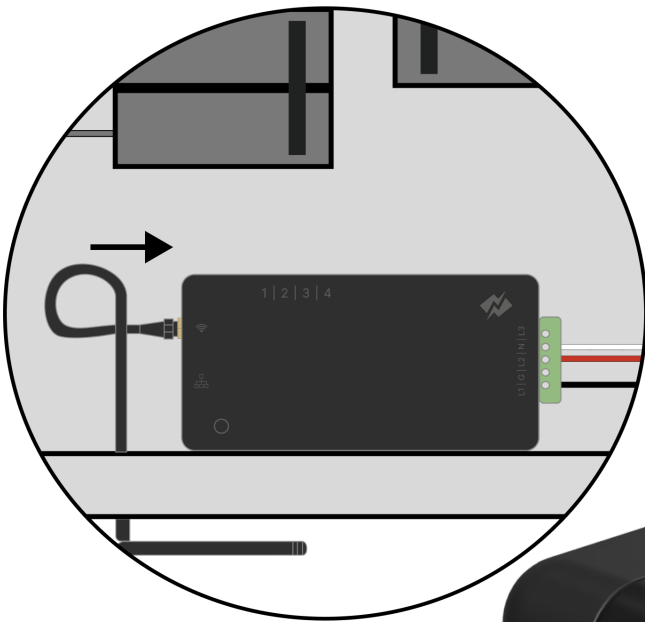
## Step 6: Prepare for internet connection

The NeoCharge Energy Monitor is capable of connecting to the internet either via a wired LAN connection, a Wi-Fi connection, or both. If both are implemented, the NeoCharge Energy Monitor will prioritize wired LAN. If a wired LAN is unavailable, the NeoCharge Energy Monitor will attempt to connect over Wi-Fi. Choose the preferred method(s) and go to the corresponding step below.



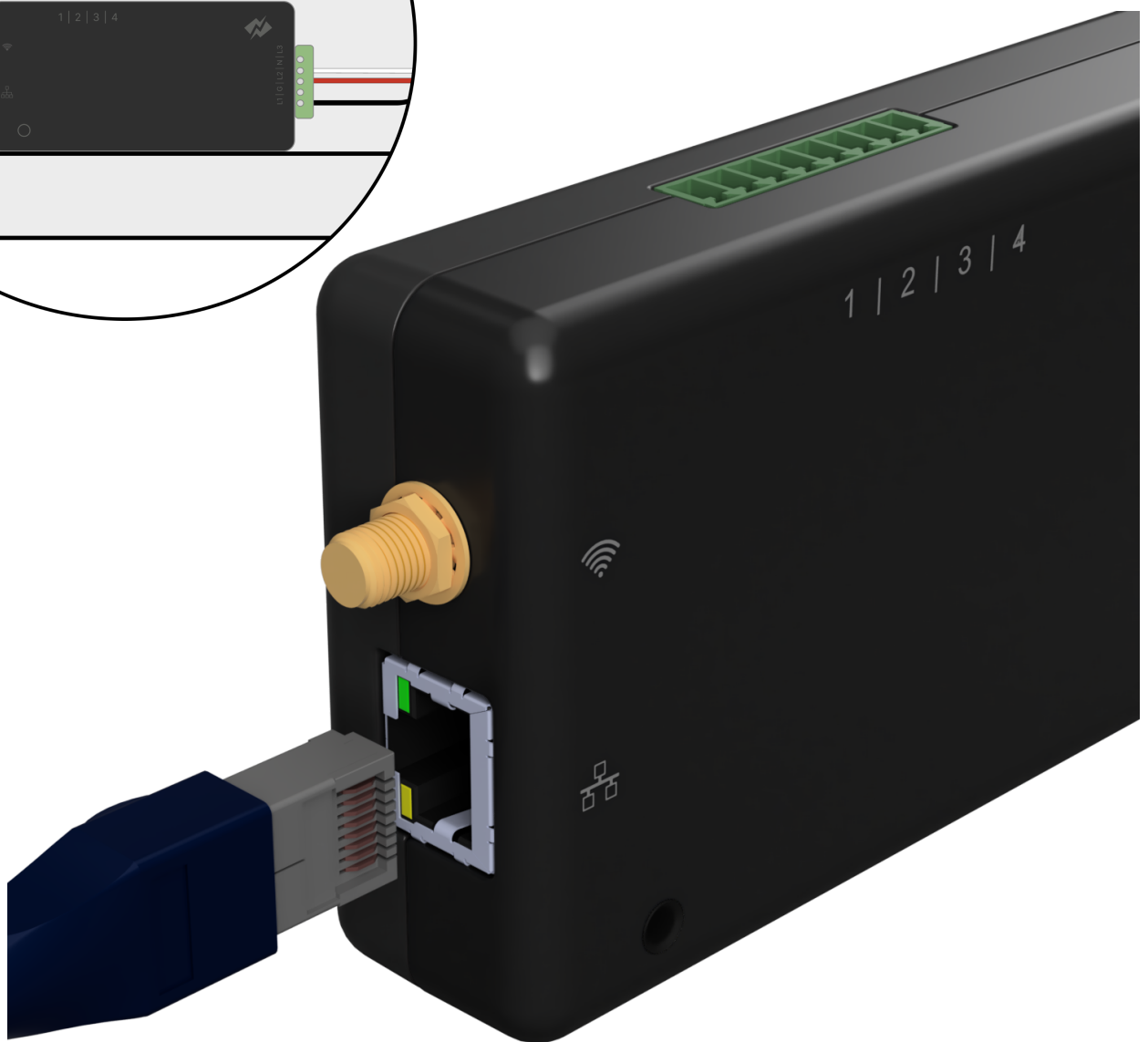
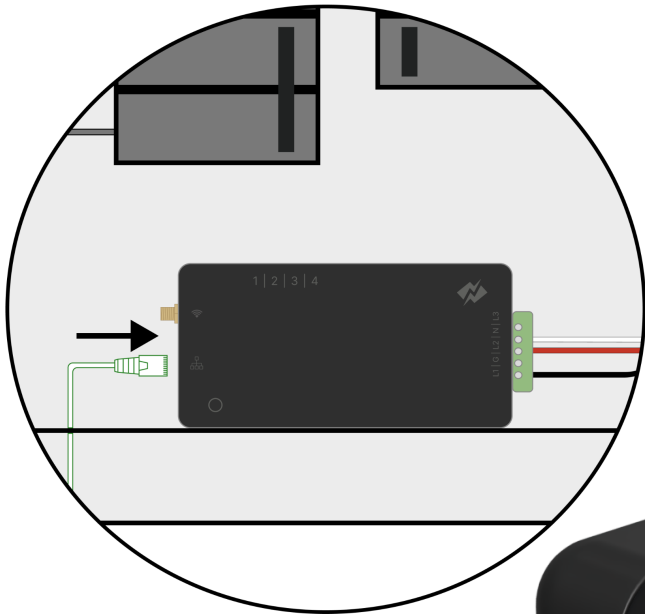
## Step 6(a): Prepare for Wi-Fi connection (Most Common)

This step is to prepare for a wireless internet connection. To connect to the internet via wired LAN, see Step 4(a). Use a screwdriver to remove a knockout from the electrical panel. Now, feed the antenna through the hole so it is outside of the electrical panel. Then, screw the antenna assembly cable to the left-hand side of the energy monitor in the coaxial connector marked with the WiFi symbol. Finally, plug the hole of the electrical box with the knockout plug on the antenna cable. It's acceptable to install the antenna inside of a wall.



## Step 6(b): Prepare for wired LAN connection

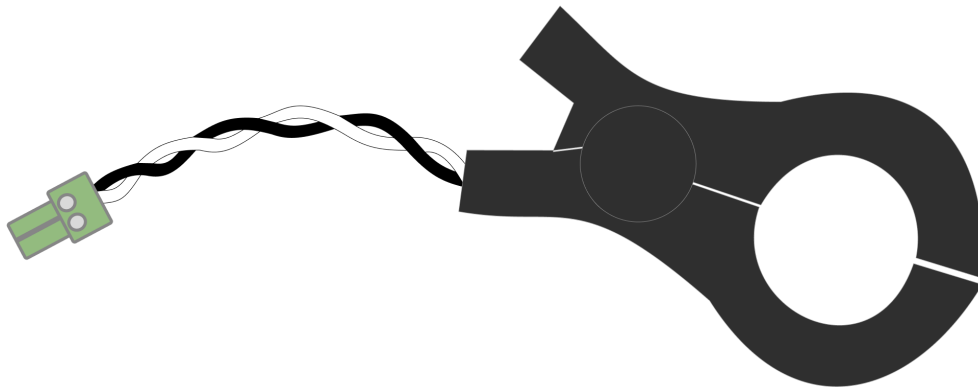
This step is to prepare for a wired internet connection. To connect to the internet wirelessly via Wi-Fi, see Step 4(b). Run a Cat5e or higher Ethernet cable with an RJ45 connector from a router, switch, or modem to the electrical panel. Then, use a screwdriver to remove a knockout from the electrical panel. Next, feed the cable through the hole to the NeoCharge Energy Monitor and plug it into the socket on the right-hand side of the energy monitor marked with the Ethernet symbol.



## Step 7: Installing the Main (200A) current transformers

The Main CTs (200A) will attach to the incoming live mains. **They should not be used on neutral lines.** They will be installed differently depending upon whether or not the home has solar and how that solar system is connected to the electrical system. The NeoCharge Energy Monitor will be installed differently depending on whether the solar is a breaker-fed or a line-side tap installation. The 200A CTs that connect to the mains will provide net metering out of the box — displaying electricity used minus electricity produced. These installations are covered in the subsequent pages. To monitor electricity used and electricity produced separately, Branch CTs will be used as described in Step 8.

- Step 5(a): No solar Main CT
- Step 5(b): Breaker-fed solar Main CT
- Step 5(c): Line-side tap solar Main CT

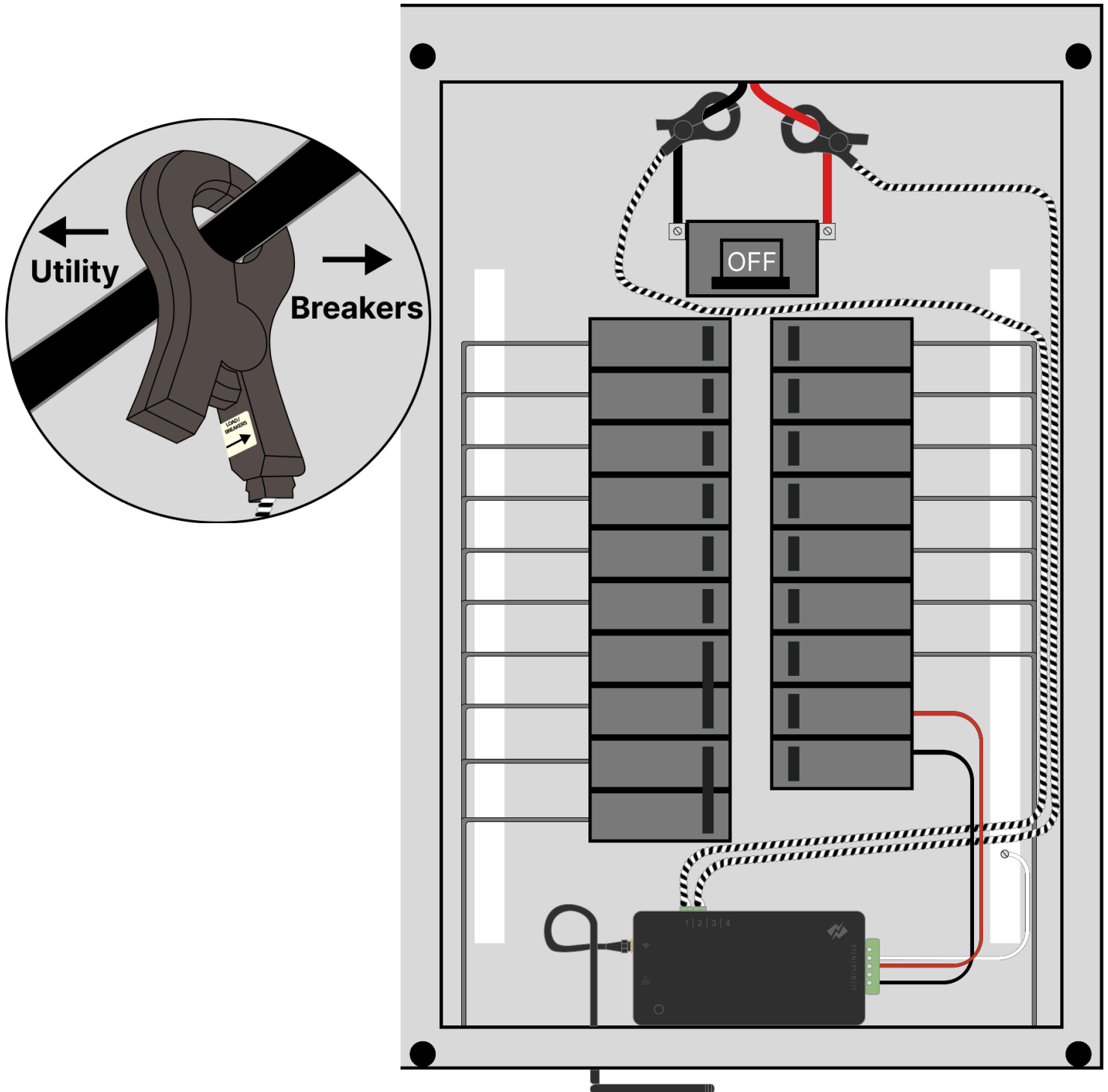


### Need help?

<https://help.getneocharge.com/en-US>  
[support@getneocharge.com](mailto:support@getneocharge.com)  
+1 888 944 5581

## Step 7(a): No solar Main CT installation

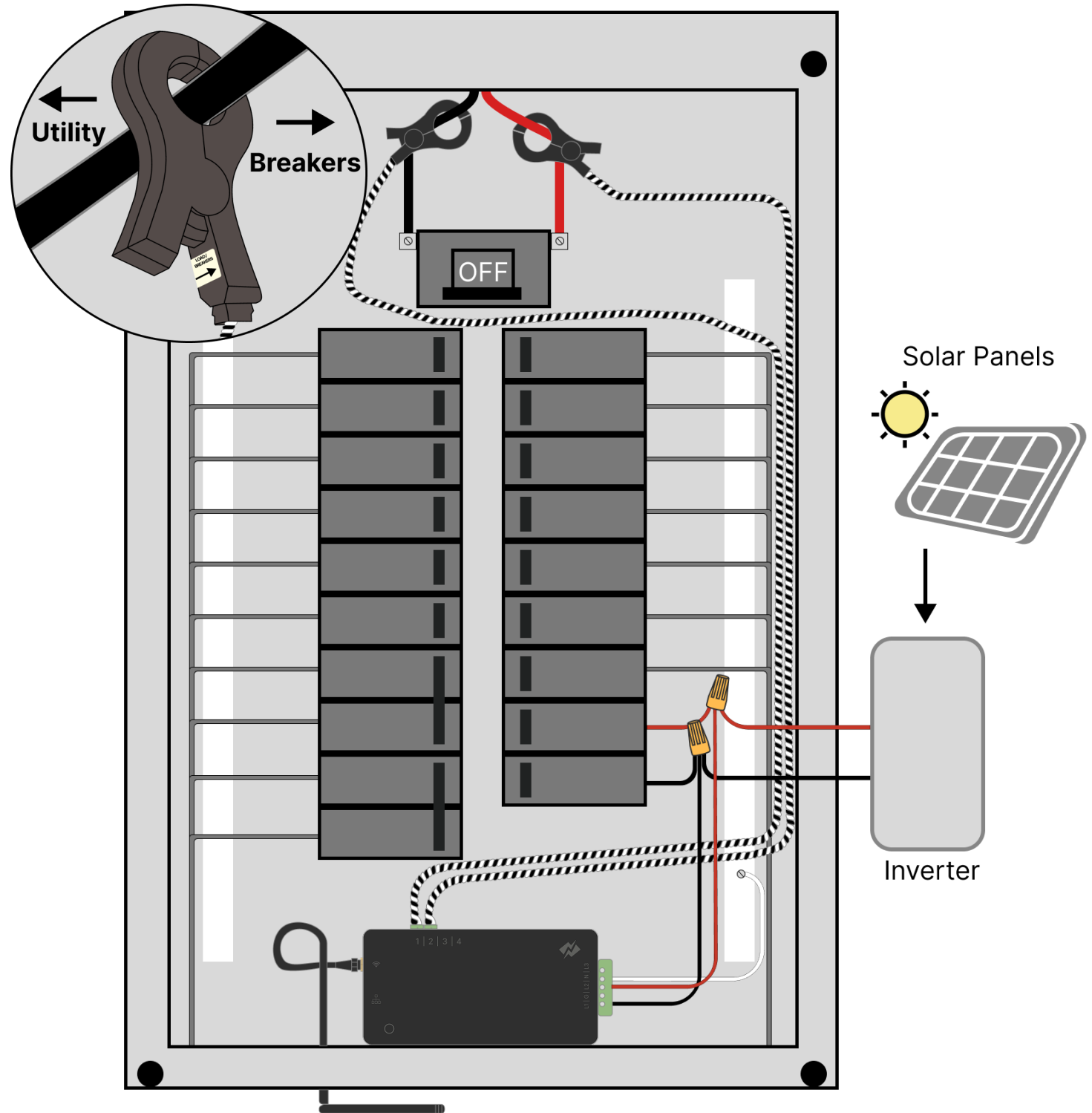
Open the clasps on the CTs and place each clamp around one of the main service cables. Then, shut the clasps to secure the CTs. **IMPORTANT! The “Load / Breaker” label on the CTs should point toward the breakers.** Finally, insert the screw terminal plugs into the ports on the top of the Energy Monitor. To avoid clutter, unscrew the 22 AWG wires from the screw terminals, cut them to size, and reattach them, ensuring the black and white wires are re-inserted back into the same terminal ports. The CT clamp lead wires should remain twisted.



**⚡ DANGER: The service mains are energized!**

## Step 7(b): Breaker-fed solar Main CT installation

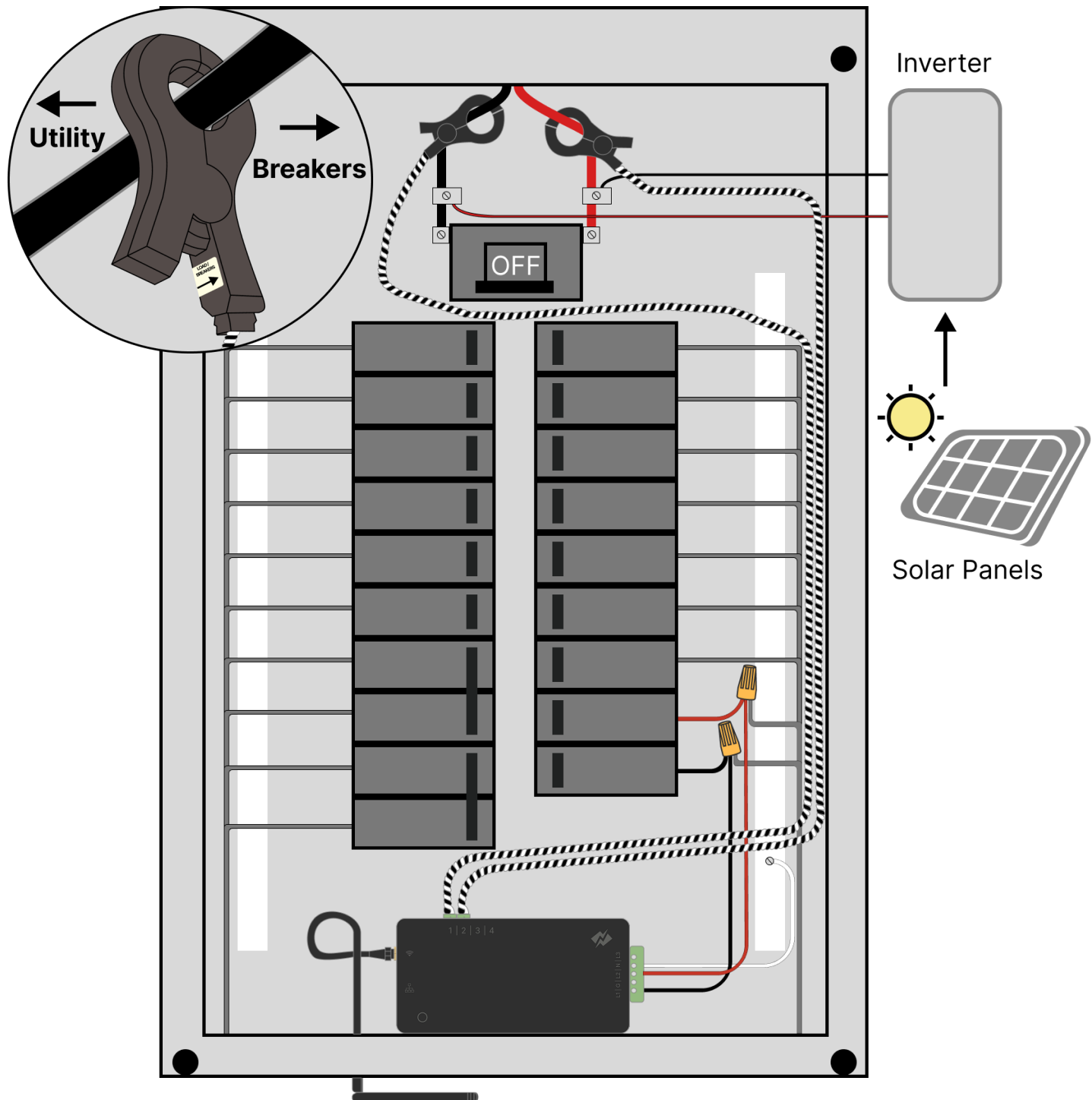
Open the clasps on the CTs and place each clamp around one of the main service cables between the meter and the main breaker. Then, shut the clasps to secure the CTs. **IMPORTANT! The “Load / Breaker” label on the CTs should point toward the breakers.** Finally, insert the screw terminal plugs into the ports on the top of the Energy Monitor. To avoid clutter, unscrew the 22 AWG wires from the screw terminals, cut them to size, and reattach them, ensuring the black and white wires are re-inserted back into the same terminal ports. The CT clamp lead wires should remain twisted.



**⚡ DANGER: The service mains are energized!**

## Step 7(c): Line-side tap solar Main CT installation

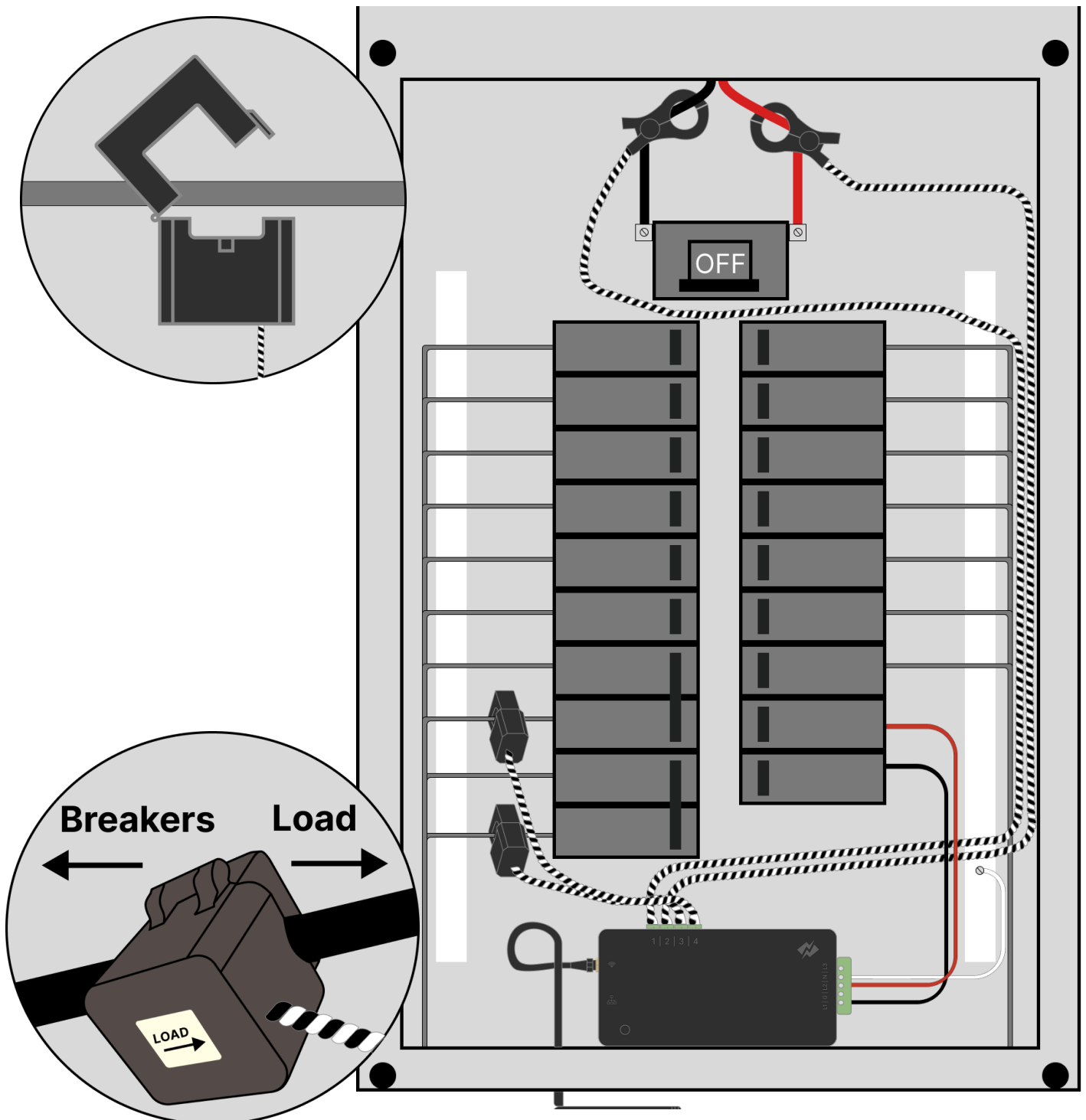
Open the clasps on the CTs and place each clamp around one of the main service cables between the utility meter and incoming line-side inverter taps. Then, shut the clasps to secure the CTs. **IMPORTANT! The “Load / Breaker” label on the CTs should point toward the breakers.** Finally, insert the screw terminal plugs into the ports on the top of the Energy Monitor. To avoid clutter, unscrew the 22 AWG wires from the screw terminals, cut them to size, and reattach them, ensuring the black and white wires are re-inserted back into the same terminal ports. The CT clamp lead wires should remain twisted.



**⚡ DANGER: The service mains are energized!**

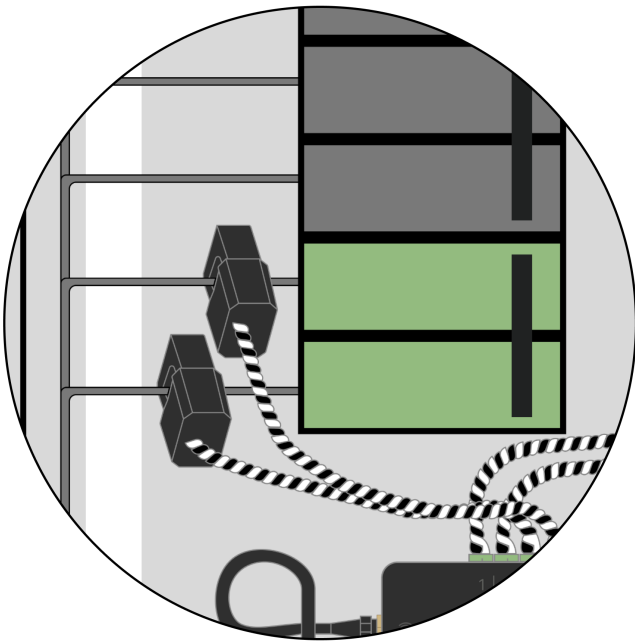
## Step 8: Plug in and connect the Branch current transformers

If the NeoCharge Energy Monitor has Branch CTs, open the clasps on the CTs and place each clamp around the non-neutral leg from the breaker that is to be monitored. Then shut the clasps to secure the CTs. Then, insert the screw terminal plugs into the ports on the top of the energy monitor. Note the port numbers. To avoid clutter, unscrew the 22 AWG wires from the screw terminals, cut them to size, and reattach them (ensure the black and white wires and screwed back into the same terminal port on the connector for correct polarity). **IMPORTANT! The Load imprint on the bottom of the CTs should point toward the load.**

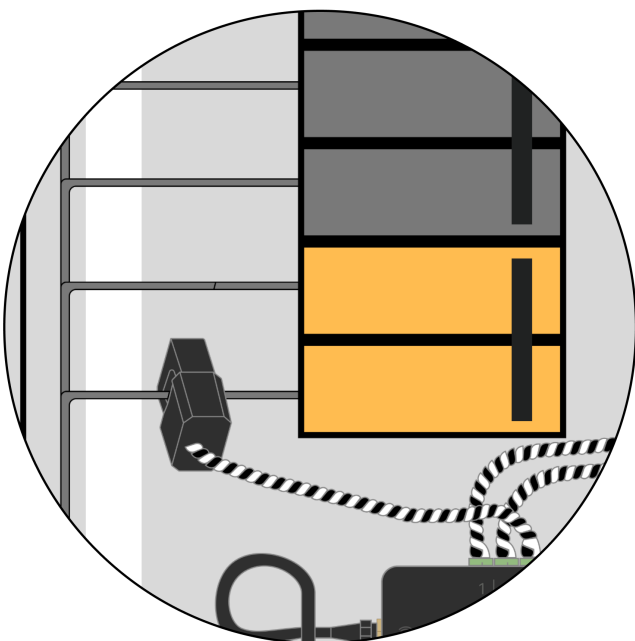


## Step 8 (continued): A note about multi-pole breakers

If 2- or 3-pole breakers are to be monitored, we recommended that one CT be used for on each pole; however, to conserve the number of CTs, a single CT can be used. To use a single CT, clasp the clamp around either one of the non-neutral leads coming off the breaker (it doesn't matter which). When only one CT is used, input a circuit multiplier in the app to double or triple the reading by entering a "2" or "1.7". Using a single CT to monitor a multi-pole breaker does not accurately monitor unbalanced loads.



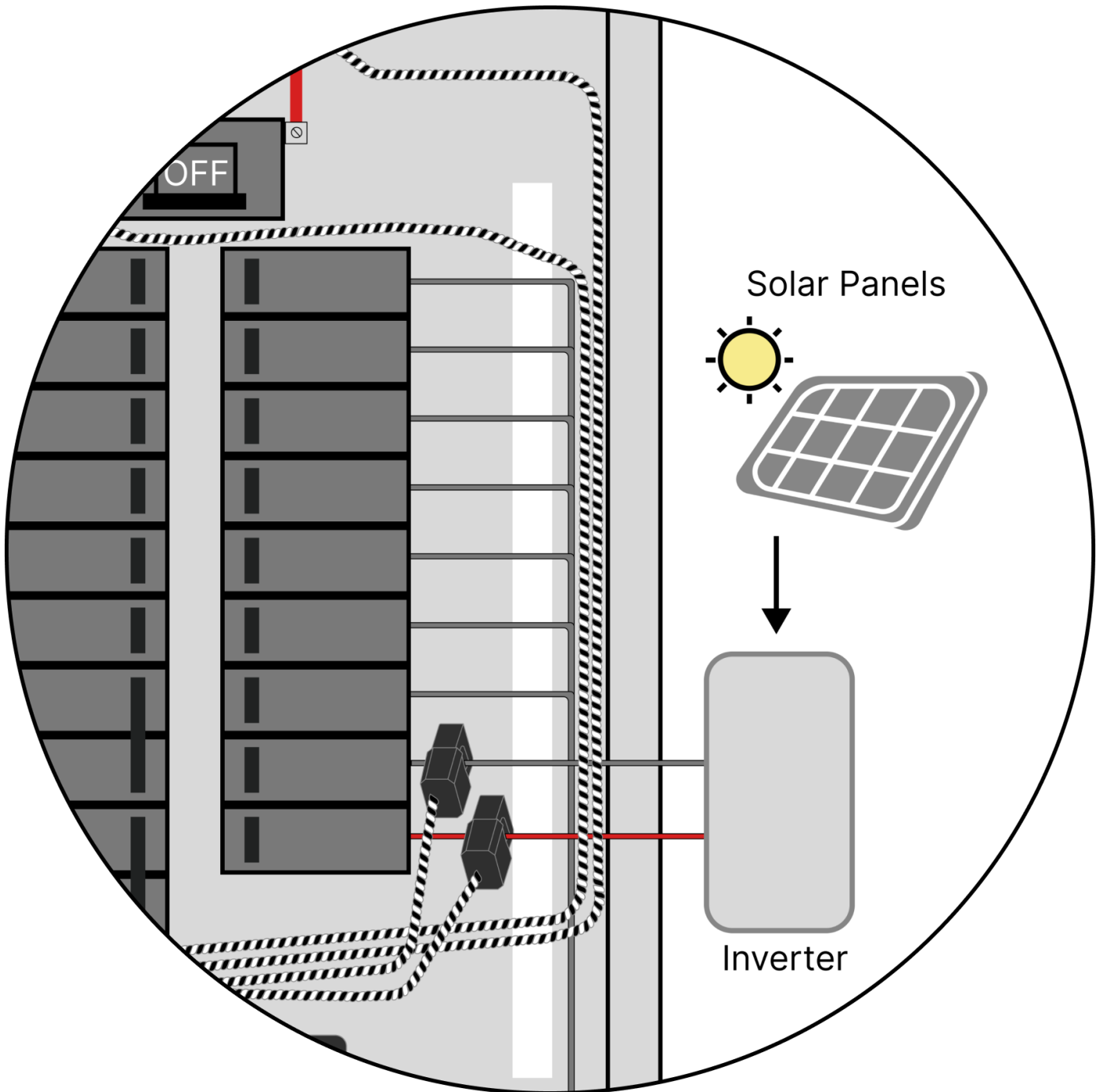
**MOST ACCURATE** - Attach one branch sensor on each leg of the breaker



**LESS ACCURATE** - Attach one branch sensor on a single leg and use an app multiplier.

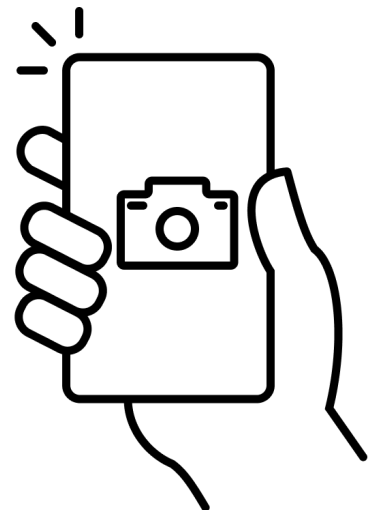
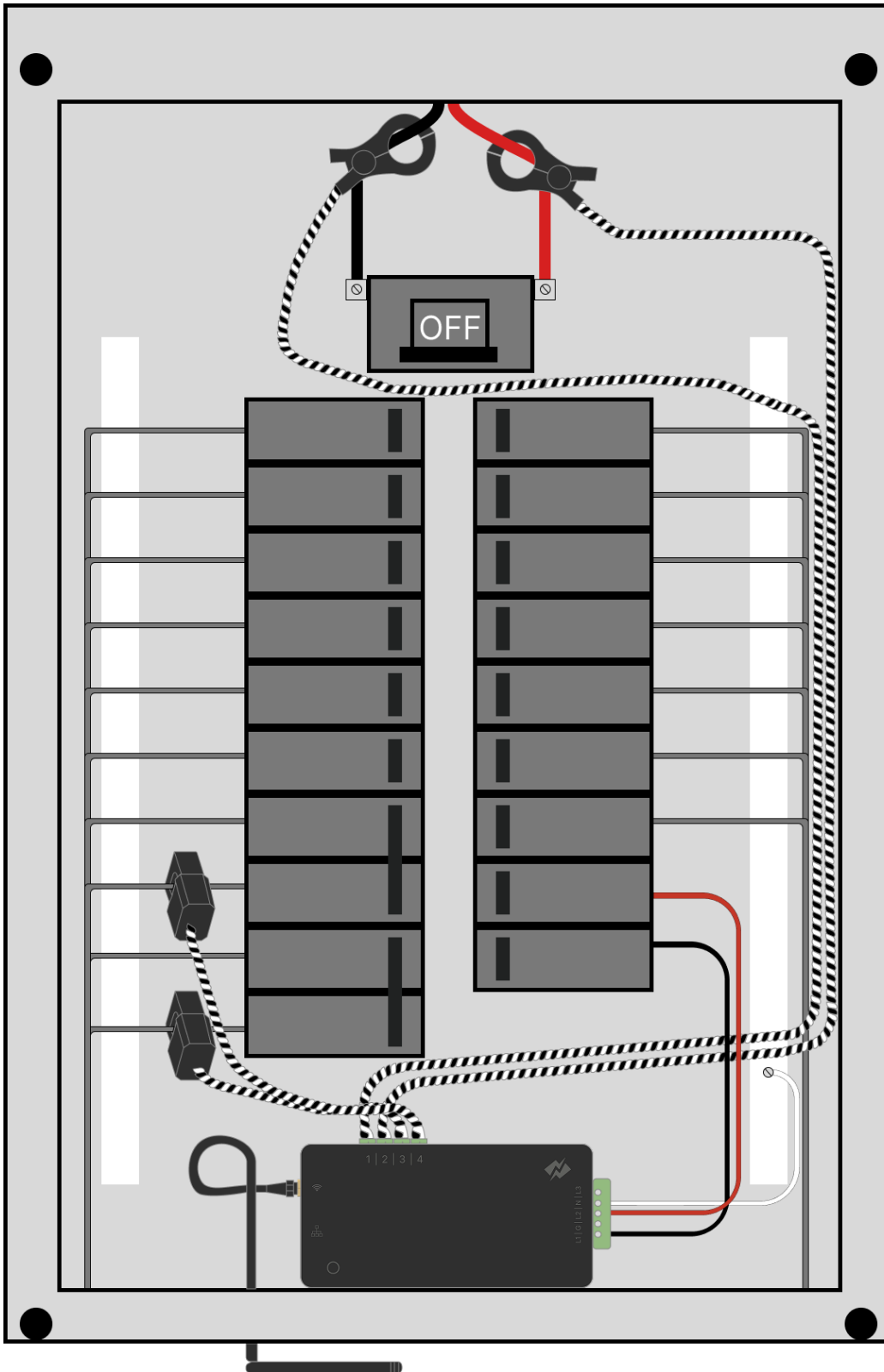
## Step 8 (continued): A note about solar monitoring

For the NeoCharge Energy Monitor to be able to calculate how much energy from the system is going to and from the grid, Branch CTs will need to be connected to the incoming leads from the inverter regardless of whether the solar is a breaker-fed or a line-side tap installation. **Specify the circuits monitored by these CTs as 'Solar/Generation' in the app.** If only one CT is used, input a circuit multiplier in the app to double or triple the reading by entering a "2" or "1.7".



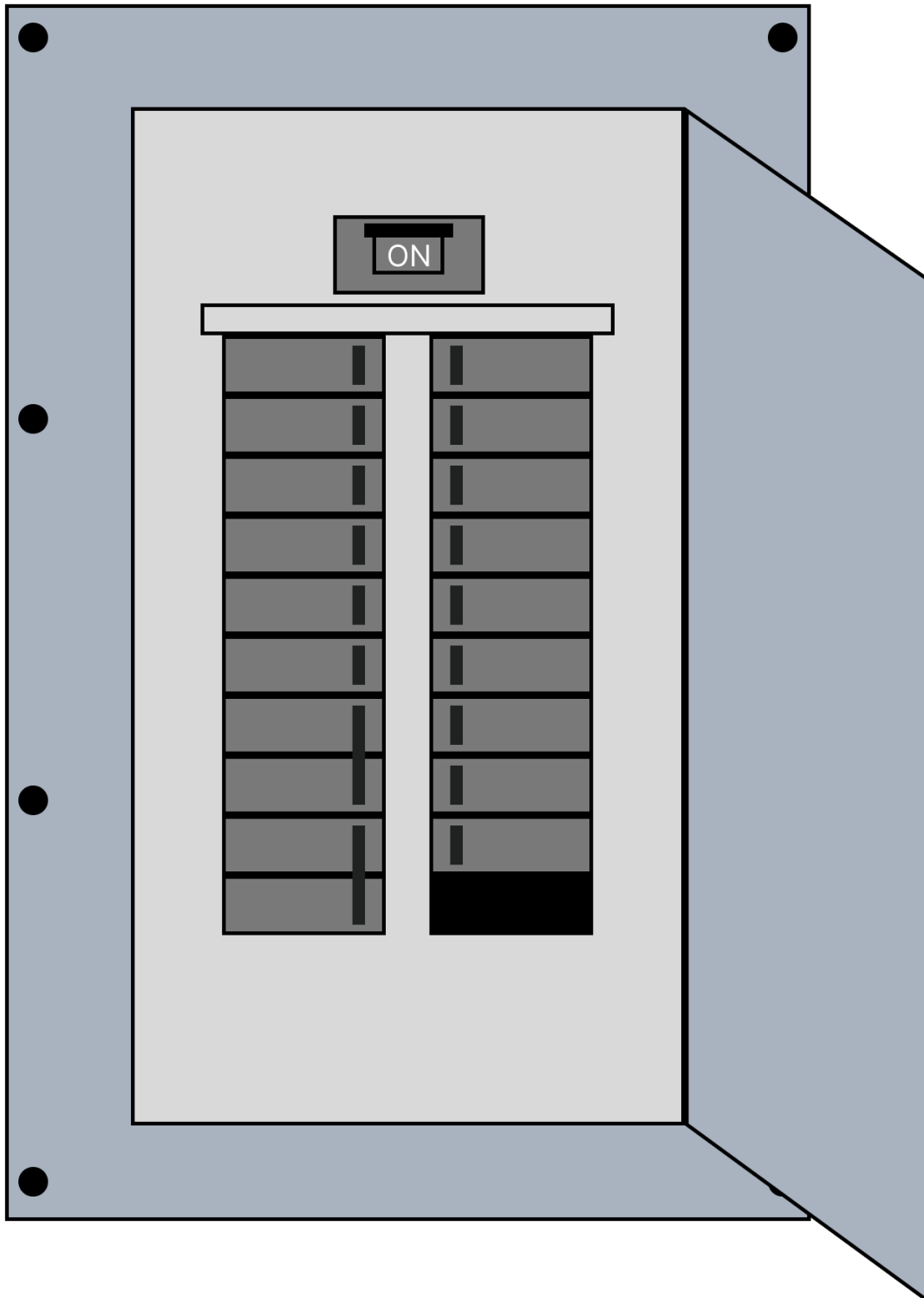
## Step 9: Take a photo of your system

Before replacing your panel cover, take photos of the installation in case you need to contact support.



## Step 10: Replace the cover and turn on all breakers

Secure the cover to the box with any screws you removed in Step 2. Next, return any breakers to the on position that you moved to the off position during installation to restore power to the circuits in the home. Then, close the panel. Once the panel cover is replaced, the antenna connector and screw terminal ports on the NeoCharge Energy Monitor will not be accessible.



## Step 11: Complete setup

Return to the NeoCharge app to continue the setup process that you began in Step 1 by scanning the QR code on the NeoCharge Energy Monitor or Getting Started Guide to connect the NeoCharge Energy Monitor to the internet via Wi-Fi or wired LAN connection.



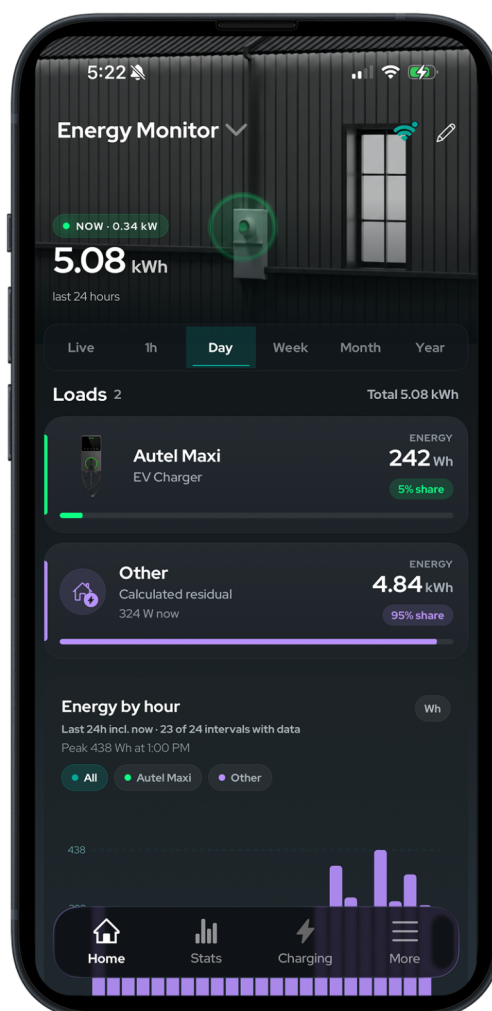
### Need help?

<https://help.getneocharge.com/en-US>  
[support@getneocharge.com](mailto:support@getneocharge.com)  
+1 888 944 5581

## Step 12: (Optional) Set Up EMS

If you are pairing the Energy Monitor with a compatible OCPP charger to form an energy management system, continue to the [Energy Monitor <> EMS Setup Guide](#) to complete the pairing.

View NeoCharge EMS Setup Guide



# Troubleshooting Tips

Here are some of our most frequent troubleshooting tips. For more help, check out the NeoCharge Help Center online at <https://help.getneocharge.com/en-US>.

## **The NeoCharge app is not finding the NeoCharge Energy Monitor after I've installed it.**

### **Ensure the NeoCharge Energy Monitor has power:**

- Check that the LED indicator is on.
- Check that the wire harness is secure and wired properly.
- Check that the main breaker is turned on.
- Check that the breaker powering the NeoCharge Energy Monitor is turned on.

### **Ensure your phone can connect to the NeoCharge Energy Monitor.**

- Check that your phone's Bluetooth is on.
- If you're using an Android, turn on Location Services for your phone to properly scan for Bluetooth devices.
- If you're using an iPhone, make sure Bluetooth is allowed in the Settings > NeoCharge Energy app > Bluetooth allowed

### **Ensure the NeoCharge Energy Monitor's Wi-Fi antenna is installed properly.**

- Check the antenna is properly screwed into the energy monitor
- Ensure the antenna is outside of the electric panel. It's ok if it is inside a wall, just ensure it's not inside the metal box.

### **Ensure the NeoCharge Energy Monitor's wired LAN connection is installed properly**

- Check that the Ethernet cable is securely connected to the NeoCharge Energy Monitor's LAN port
- Check that the Ethernet cable is securely connected to a router, switch, or modem

Ensure the network does not have a firewall preventing new devices from accessing the internet

Try power cycling the breaker to which the NeoCharge Energy Monitor is connected.

Try restarting the NeoCharge App.

Try restarting your phone.

## **The NeoCharge Energy app isn't getting real-time data from the NeoCharge Energy Monitor.**

- Ensure all current transformers are securely fastened around their respective cables in the electric panel.
- Check the screw terminal plugs are securely plugged into the ports of the energy monitor.
- Check that the CT wires are securely connected to the screw terminals and that the screws are tight.

## **Need help?**

<https://help.getneocharge.com/en-US>  
[support@getneocharge.com](mailto:support@getneocharge.com)  
+1 888 944 5581

# Technical Details

## Energy Monitor (NeoCharge Energy Monitor)

### Supported System Configurations:

- Single-phase, 2-wire systems (Up to 240V)
- Single split-phase, 3-wire systems (Up to 208 V P-P/120 V P-N)

### Electrical Ratings:

- Power Supply: Meanwell IRM02-5S
- Overvoltage Category: CAT III
- Isolation: 4kV galvanic isolation
- Clearance: 4mm
- Creepage: 6mm
- Working Voltage: 300V

### Interfaces:

- Ethernet: 10/100 Base-T
- Wi-Fi: 802.11b/g/n via SMA antenna connector

### Operating Conditions:

- Temperature: -40°F to 122°F (-40°C to 50°C)
- Relative Humidity: Up to 90% RH, non-condensing
- Altitude: Up to 2,000 meters (6,562 ft)
- Environment: Indoor, dry location, Pollution Degree 2

### Enclosure:

- Material: 94-V0 rated flame retardant

## Current Transformers (CT Clamps)

- Max primary current: Up to 200A
- Type: Off-the-shelf CT clamps
- Accuracy:  $\pm 2\%$
- 

## Applicable Standards

- FTRZ Energy Usage Monitoring Systems
- UL 61010-1 and 61010-2-030
- UL 2808
- ANSI/CAN/UL 2808

# Certifications & Compliance

[INSERT ETL/UL CERTIFICATION LOGO]

[INSERT CE MARK]

[INSERT UKCA MARK]

Measurement categories are defined by the CE and UL safety standard IEC 61010-1 and are used to indicate the ability of an instrument (like the NeoCharge Energy Monitor Energy Monitor) to withstand voltage spikes without posing a shock hazard to the operator. An instrument should only be used at or below its rated measurement category and voltage. For example, the NeoCharge Energy Monitor Energy Monitor is CAT III rated and can be used to monitor CAT I, CAT II, and CAT III circuits.

**CAT III:** This category is for measurements performed on equipment permanently installed in the building. Examples are measurements on motor control centers, circuit-breaker panels, junction boxes, switches, lighting fixtures, and wiring, including cables, bus-bars, and equipment for industrial use and some other equipment, for example, stationary motors with permanent connections to the electrical distribution system.

There are situations where the NeoCharge Energy Monitor Energy Monitor needs to monitor the main service entrance, which is classified as CAT IV. In this situation, the NeoCharge Energy Monitor voltage inputs (green screw terminal block) must be connected in a breaker panel or panel board, downstream of a the main disconnect, breaker, or fuses. The line voltages at this location will be essentially identical to the voltages measured at the main disconnect, so the NeoCharge Energy Monitor's measurements will be accurate.

## Need help?

<https://help.getneocharge.com/en-US>  
[support@getneocharge.com](mailto:support@getneocharge.com)  
+1 888 944 5581

# FCC Compliance

*[INSERT FCC LOGO - FCC ID: [FCC ID NUMBER] Model: [MODEL NUMBER]]*

## Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. (Example - use only shielded interface cables when connecting to computer or peripheral devices).

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

**Caution: Any changes or modifications not expressly approved by NeoCharge void the user's authority to operate the equipment.**

**Designed by NeoCharge in San Luis Obispo, California**

Manufactured by NeoCharge

75 Higuera St, Suite 120, San Luis Obispo, CA 93401

## Need help?

<https://help.getneocharge.com/en-US>

[support@getneocharge.com](mailto:support@getneocharge.com)

+1 888 944 5581